

Resolution 16-0136

RESOLUTION AUTHORIZING THE EXECUTION OF A CONTRACT  
WITH GEAR 3 TECHNOLOGIES, FOR THE PROCUREMENT OF  
COMPUTER IT SERVICES

WHEREAS, the Rockaway Valley Regional Sewerage Authority ("RVRSA") requires computer IT services and the provision of support and maintenance of the same; and

WHEREAS, the retention of such software and services exceeds \$17,500.00, and which services may be procured based on a fair and open process and under the provisions of the Local Public Contracts Law, N.J.S.A. 40A:11-1 et seq.; and

WHEREAS, Gear 3 Technologies, having a business address of 31 Airpark Road, Princeton, New Jersey, has provided the attached proposal for the provision or performance of goods or services for the support or maintenance of proprietary computer hardware and software;

WHEREAS, under the Local Public Contracts Law, N.J.S.A. 40A:11-5(1)(dd), a contract may be awarded without public advertising for bids and bidding for the provision or performance of goods or services for the support or maintenance of proprietary computer hardware and software, provided that this exemption shall not be utilized to acquire or upgrade non-proprietary hardware or to acquire or update non-proprietary software; and

WHEREAS, funds are available therefore in 01-501-025.

NOW, THEREFORE, BE IT RESOLVED by the Rockaway Valley Regional Sewerage Authority, as follows:

1. The Executive Director is authorized and directed to enter into a contract with Gear 3 Technologies having a business address of 31 Airpark Road, Princeton, New Jersey, in the form attached hereto for the provision of such services, and at the rates set forth therein, in an amount not to exceed **\$45,000.00**.
2. A copy of this Resolution shall be published in accordance with N.J.S.A. 40A:11-5(a)(i).
3. This Resolution shall take effect as provided by law.

I hereby certify that this Resolution was adopted at a meeting of the Rockaway Valley Regional Sewerage Authority on the 8<sup>th</sup> of December, 2016

On motion of: Michael Guadagno

Second by: John Cegelka

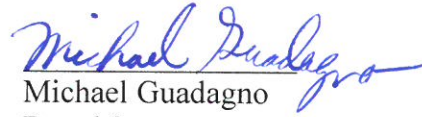
And a roll call vote as follows:

Yeas: (8) Andes, Cegelka, Corbett, Guadagno, Lowell, Recchia, Rossi, Schorno

Nays: (0) None

Abstain: (1) Vincitore

Absent: (1) Secco

  
Michael Guadagno  
Board Secretary



IT SERVICES. SUPPORT. SOLUTIONS.

Gear 3 Technologies, LLC  
31 Airpark Road  
Princeton, NJ 08540

voice 609.252.1155  
fax 609.252.9660

[ 2017 IT SERVICES PROPOSAL ]

November 29, 2016

**Rockaway Valley Regional Sewerage Authority**

Attn: JoAnn Mondsin  
99 Greenbank Road  
Boonton, NJ 07005

Dear JoAnn,

Thank you for the opportunity to provide your organization with IT services, solutions and management in the new year. For 2017, I have proposed Managed Services as it is a proactive, superior way to managed and support your IT infrastructure and keep your network and systems secure as well as up-to-date. Ultimately by keeping your systems in optimal condition we reduce downtime, allowing you and your employees to focus on your work, not technology. Security and patches are just one part of Managed Services, it also delivers numerous other benefits that I have included in this proposal. Also in 2017 we will be upgrading your email service and server to a new more robust service and this company wide project is included in the monthly and it not additional.

**Managed Services & Remote Monitoring and Management/ hardware inventory: (\$2930/m)**

Managed services and support, which is a proactive, more inclusive, fixed cost, better solution will replace hourly billing as we have provided in the past. This fixed Managed services fee includes below items for which you are currently billed for:

- All on-site and off-site support services
- Online backup up to 500GB ( you currently pay for 300GB so you have room to grow at no additional cost to you)
- Managed AntiVirus
- RMM for your server
- Email defense (Spam) and Continuity service
- MESH WIFI Monitoring and Management
- Basic content changes/posts on website (does not include major CMS software version updates or major changes/additions to the site)
- Multi-domain SSL yearly fee is included.

**Managed Services also includes:**

- 24/7/365 Server & Workstation Monitoring - This RMM solution is software that we will install on your one in-house server and your 17 workstations. It proactively lets us know when systems are having an issue. i.e. hard drive is about to fill up, server didn't run critical updates, etc. As well as allows us to update --It helps to stop small issues or oversights from becoming bigger, more expensive problems, it also provides us instant access to you PCs for quicker support service, or support without user intervention. We don't have to walk users into a remote session, nor do we need them at all – we can just jump in a fix issues while they are out in the field or off that day.